

Exact Synergy: Knowledge Management

“Access to corporate knowledge shouldn’t have to resemble an archeological excavation.”

One very important thing that your employees, customers and vendors have in common is the knowledge they possess to help reach your corporate objectives. But how much of this intelligence is actually accessible to the rest of your organization? Documents that represent your corporate projects, initiatives, meetings or ideas are available in all sorts of places. But fragmented knowledge, whether located on laptops, file cabinets or for that matter memories, also needs to be captured and organized.

Synergy[®], from Exact Software[™], is a Web-based business management solution that enables all of your corporate knowledge and documents to be shared and accessed from one centralized repository. Your company’s intelligence is a capital asset, and Synergy provides the tools and portal foundation to store that capital in a centralized, collaborative environment. Everyone will have a greater means of associating knowledge with one another, including customers.

Increased level of visibility and teamwork

Synergy empowers employees with the tools to manage and plan their own efforts and to share their work and knowledge. Everyone in the organization, with access to stored documents, notes and tasks, is able to more actively and effectively communicate with and respond to clients, vendors and one another.

Capturing and centralizing your company’s intellectual capital builds corporate awareness, educates the workforce and harnesses document management. Synergy is the framework and foundation for a complete document and content management system that is accessible and shared by all. From now on, your corporate knowledge won’t be in the one place you didn’t think to look.

With Synergy, knowledge management is intuitive and controlled rather than disorganized and chaotic; by publishing all documents online and making them available through the Internet, employees, customers, vendors and business partners are fully informed of what is happening in your company.

All documents in Synergy are electronically stored and are associated to corporate workflow, projects and assets. This makes visibility into knowledge capital multi-faceted and provides an automatic audit trail that translates into streamlined communication for a more productive and visible workforce.



Exact Synergy business benefits:

- Better accessibility and organization through Web-publishable documents
- Inherent knowledge-sharing across the company
- Open communication with customers, business partners and employees
- Captured context of every business event or transaction that occurs
- Intelligence of individual resources leveraged across the entire organization
- Complete, centralized location of all detail that is crucial to your business



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