

Exact Event Manager v1.0

Business alerts and quick response automation

Exact Event Manager helps you monitor various activities, events, and non-events in your business. It flags potential issues before they become major problems. And then it helps you create automated responses and quick actions with little or no operator intervention

Business activity monitoring

Exact Event Manager allows you to easily manage by exception the daily stream of information that has to be reviewed, acted upon and communicated to stakeholders, customers or suppliers. It first alerts you to events, non-events or potential issues you pre-determine, and then helps to automate responses and actions that result in a better managed business.

Quick response automation

Actions can result in notifications, trigger workflows or the automatic distribution of information and documents. You have control over setting events based on both proactive and reactive situations in your business. Whether it is inventory that has not moved in 25 days, PO's that have not been received, or customers that have not bought in 45 days, as examples, Exact Event Manager helps you take quick action and manage your business more effectively.

Monitor on databases and emails

Exact Event Manager v1.0 can monitor information contained in the database of most software applications or email systems. Both events and non-events can serve as triggers that alert concerned stakeholders. And when something changes or doesn't change, based on rules you set, notifications are made to one person or hundreds, or even to other systems.

Feature Highlights

- Unlimited database connections for all users
- Browser-based administrative control panel – anytime anywhere access
- .NET architecture
- Unicode Compliant
- Diacritic Support (also known as Transliteration)
- Multi-Threaded Support (greater throughput and performance)



- 1** There are no limits on database connections
- 2** Alerts can initiate the distribution of various reports, emails, invoices, trigger workflows and update, append or delete information in other systems
- 3** Pricing and start-up costs are very affordable even for the smallest company



Data Acquisition Model - Exact Event Manager can be set up to run at user defined intervals. The application then performs its' task against the database in what is known as a Table Scan, looking for changes in the state of a database (or no changes).

Event and Non-Event Management - Exact Event Manager can monitor user defined aspects of a database, and based on the results schedule an Alert or Action. It can also be deployed to look for things that should have happened that did not happen, and then initiate a specific Action.

Comprehensive Event Monitoring, Logging and Analysis. Includes:

1. Events In Process
 2. Upcoming Events
 3. Events Completed
 4. Event Warnings
 5. Event Errors
 6. System / CPU Resource Utilization (graphical)
- Pricing is based on number of active event packs which lowers the cost of ownership

Examples of Exact Event Manager v1.0 Capabilities

The capabilities of Exact Event Manager are best highlighted by some customer examples:

Inventory Management & Optimization

When designated inventory in a specific warehouse location reaches a pre-determined level, an email and workflow request is sent to designated staff notifying them of the situation.

Once a week, on Friday at 3PM, a Crystal Report is emailed to management with all inventory items that have not turned within 25 days.

Customer Service

Whenever an order is placed by a customer that is greater or equal to \$10,000 in total, send an email thanking them for their order.

Community Announcements – Twitter feed

At the end of every week, at 11:30, the results of all Customer Service requests are posted to a designated Twitter Feed, showing # of requests, # requests closed, # requests open etc. The same information is sent to the VP of Customer Service.



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